

Office of the Maine Attorney General

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Data Breach Notifications

Entity Information

- Type of Organization: **Financial Services**
- Entity Name: **Texas Dow Employees Credit Union**
- Street Address: **1001 FM 2004**
- City: **Lake Jackson**
- State, or Country if outside the US: **TX**
- Zip Code: **77566**

Submitted By

- Name: **Colin Battersby**
- Title: **Attorney**
- Firm name (if different than entity): **McDonald Hopkins**
- Telephone Number: **(248) 593-2952**
- Email Address: **cbattersby@mcdonaldhopkins.com**
- Relationship to entity whose information was compromised: **Attorney to TDECU.**

Breach Information

- Total number of persons affected (including residents): **500474**
- Total number of Maine residents affected: **54**
- If the number of Maine residents exceeds 1,000, have the consumer reporting agencies been notified:
- Date(s) Breach Occured: **May 29, 2023**
- Date Breach Discovered: **July 30, 2024**
- Description of the Breach:
 - **External system breach (hacking)**
- Information Acquired - Name or other personal identifier in combination with:

Notification and Protection Services

- Type of Notification: **Written**
- Date(s) of consumer notification: **August 23, 2024**
- Copy of notice to affected Maine residents:
[First_Watch_Texas_Dow_Employees_Credit_Union_\(redacted\)_34092056v1.pdf](#)
- Date of any previous (within 12 months) breach notifications: **N/A**
- Were identity theft protection services offered: **Yes**
- If yes, please provide the duration, the provider of the service and a brief description of the service: **12 months via Experian. This includes complimentary access to**

Experian IdentityWorksSM for 12 months. An Experian Identity Restoration agent is available to work to investigate and resolve each incident of fraud that occurred from the date of the incident.

Credits

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