Office of the Maine Attorney General

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Data Breach Notifications

Entity Information

- Type of Organization: Financial Services
- Entity Name: Patelco Credit Union
- Street Address: **3 Park Place**
- City: **Dublin**
- State, or Country if outside the US: CA
- Zip Code: 94568

Submitted By

- Name: Blair Dawson
- Title: Attorney / Member
- Firm name (if different than entity): McDonald Hopkins
- Telephone Number: (312) 642-6131
- Email Address: bdawson@mcdonaldhopkins.com
- Relationship to entity whose information was compromised: Attorney

Breach Information

- Total number of persons affected (including residents): 726,000
- Total number of Maine residents affected: 126
- If the number of Maine residents exceeds 1,000, have the consumer reporting agencies been notified:
- Date(s) Breach Occured: May 23, 2024
- Date Breach Discovered: August 14, 2024
- Description of the Breach:
 - External system breach (hacking)
- Information Acquired Name or other personal identifier in combination with:

Notification and Protection Services

- Type of Notification: Substitute Notice
- Date(s) of consumer notification: August 20, 2024
- Copy of notice to affected Maine residents: PATELCO_NOTICE_-_REDACTED_34080757v1.pdf
- Date of any previous (within 12 months) breach notifications:
- Were identity theft protection services offered: Yes
- If yes, please provide the duration, the provider of the service and a brief description of the service: **Experian 24 months**

Credits

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